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## CUSTOMER SUPPORT



## SUPPORT & SERVICES

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# DANIMEX (CUSTOMER) SUPPORT

DANIMEX COMMUNICATION OFFERS UNIQUE LEVEL OF CUSTOMER SUPPORT, BECAUSE WE VALUE AND BELIEVE IN OUR CUSTOMERS.

Our experienced Customer Support department can assist you with their:

- Extensive Worldwide Logistic Experience
  - Which ensures a fast and reliable delivery
  - Safe transport of ordered goods from A to B



• Order handling and documentation related to shipping

- A dedicated staff of customer oriented supporters with product knowledge
  - Danimex will always strive to give you “One point of contact”, to ensure easier insight, faster and more effective order processing.
- Skills in Coordinating between departments, ensuring every customer need is met fx. in regards to:
  - Handling of daily quotations
  - Special packaging needs
  - Special labeling needs
  - Frequency programming

The Danimex Customer Support team is placed at the main office in Denmark.

Danimex Support is available during business hours in Denmark

**Opening hours:**

08:00 - 16:00 GMT+1

The office does not respond during official Danish holidays.

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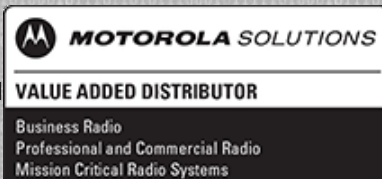
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**Middle East**  
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 **CERTIFIED DISTRIBUTOR**

Danimex Communication is an award winning distributor of radio communication solutions and equipment throughout the world.



**MOTOROLA SOLUTIONS**  
**VALUE ADDED DISTRIBUTOR**  
 Business Radio  
 Professional and Commercial Radio  
 Mission Critical Radio Systems

 **CERTIFICATES**



**THE GLOBAL COMPANY**  
 WE SUPPORT  
**DNV-GL**  
 QUALITY SYSTEM CERTIFICATION  
 ISO 9001



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