



## SUN INTERNATIONAL PLACES ITS BETS ON



Mototrbo solution with TRBOnet job ticketing application to automate Global Gaming Operations

by SA  
Olympic Communications

Sun International has a diverse portfolio of assets including world class five star hotels, modern and some of the world's premier resorts. Its destinations offer experiential luxury, enduring and supported by an authentic dedication to personal service.

Service underpins Sun International's competitive edge and the group has strengthened this by allowing the migration to a MOTOTRBO digital radio system with a custom-designed ticketing application that has been integrated into their casino management network.

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Commissioned by Danimex reseller Olympic Communications, the MOTOTRBO system has expedited Jackpot payouts and enables guests to summon casino attendants and service staff more quickly, delivering a new level of excellence that redefines the gaming experience.

And thanks to MOTOTRBO's better voice quality, staff now benefit from clear and consistent communications even in the high-noise areas of the casino.

Download case:

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CASE STUDY  
SUN INTERNATIONAL PLACES ITS BETS ON MOTOTRBO



# SUN INTERNATIONAL PLACES ITS BETS ON MOTOTRBO™

DIGITAL RADIO WITH TRBONET JOB TICKETING APP AUTOMATES GLOBAL GAMING OPERATIONS





The Sun International Group has a diverse portfolio of assets including world class five star hotels, modern and well located casinos, and some of the world's premier resorts. Its destinations offer experiential luxury, enduring quality and adventure, supported by an authentic dedication to personal service.

Dedication to personal service underpins Sun International's competitive edge and the group has strengthened its leadership in gaming, following the migration to a MOTOTRBO digital radio system with a custom-designed TRBOnet automated job ticketing application that has been integrated into their casino management network.

Commissioned by Motorola Solutions' reseller partner Olympic Communications, the MOTOTRBO system has expedited Jackpot payouts and enables guests to summon casino attendants and service staff more quickly, delivering a new level of excellence that redefines the gaming experience. And thanks to MOTOTRBO's better voice quality, staff now benefit from clear and consistent communications even in the high-noise areas of the casino.

#### CUSTOMER PROFILE

##### Company

Sun International

##### Partners

Danimex South Africa  
(Motorola Distributor)  
Olympic Communications  
(Reseller Partner)  
Neocom Software Limited  
(Application Developer)

##### Industry

Hospitality - Gaming

##### Products

- MOTOTRBO digital radio system
- SL4010 portable radios
- TRBOnet Job Ticketing application

##### Key Benefits

- Enhanced communications with integrated voice and data
- Improved customer service with fully automated job ticketing
- Accurate tracking and management of tasks
- More efficient utilisation of resources

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