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HITS - HUMANITARIAN IT SERVICE



SUPPORT & SERVICES

- Customer Support
- Technical Support
- Danimex Services
- HITS - Humanitarian IT Service
- Videos

HUMANITARIAN IT SERVICE (HITS) FLEXIBLE SERVICE TAILORED TO YOUR INDIVIDUAL REQUIREMENTS

Danimex Communication offers a unique level of customer service and technical support on-site or remotely (e-mail or phone). We have skilled experts on hand and the tools and processes to customise a range of solutions at a high level so you can get the best performance out of your investment.

We offer a broad range of service from education and training through site surveys to total project management that we tailor to each customer.

Project Services:

- **Assessment and design** for better coverage and performance of your setup
 - RF coverage and data-link performance study
 - System integration planning
- **FAT and SAT testing (Factory/Site- Acceptance Test)**
- **Project management** that is backed by the Danimex technical project division.
- Our subsidiaries and more than 100 local resellers and service partners can also handle projects and follow it from start to finish.
- **Radio System solutions** with in-depth expertise within:
 - TETRA
 - DMR Digital
 - HF
 - Analog
 - Select5

- MPT1327
- Power backup solutions
- WiFi

- Danimex Support
- Danimex Academy

[Click here to download the HITS flyer](#)



HITS - DMR TURNKEY SERVICE

Danimex can work with you to design a system that's fits your country's needs, covering your **Critical Communication** and **Operational Communications** with one network.

Danimex has a **PROVEN** history of carrying out successful network designs and 'turnkey solutions' for Humanitarian partners.

In the past year alone Danimex has been involved in 7 'turnkey' digital migration projects for the humanitarian sector. These solutions have not only been multi-site, covering cities, they have included country wide **REMOTE** solutions. The Danimex design philosophy includes:

- Step-by-step design, with a 'phased rollout' approach.
- Reusing existing networks equipment.
- Designs that match your actual 'in-country' communications needs.
- Training of your staff. This we see as key, as you, the end user **MUST** be capable of running the network after the deployment phase has finished.

[Learn more here](#)

The Danimex HITS team is based at our main office in Denmark.

Danimex Support is available during business hours in Denmark

Opening hours:

08:00 - 16:00 GMT+1

The office does not respond during official Danish holidays.

[CONTACT](#)

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CERTIFIED DISTRIBUTOR



CERTIFICATES

Danimex Communication is an award winning distributor of radio communication solutions and equipment throughout the world.



MOTOROLA SOLUTIONS

VALUE ADDED DISTRIBUTOR

Business Radio
Professional and Commercial Radio
Mission Critical Radio Systems



GLOBAL CONNECT
WE SUPPORT



DNV-GL
QUALITY SYSTEM CERTIFICATION
ISO 9001



AAA

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